

Office of the Ombudsperson

The Office of the Ombudsperson is a resource for any member of the university community - including students, faculty, and staff - with a problem or concern. We provide informal conflict resolution, mediation services and advocacy for fair treatment and fair process.

<http://www.uiowa.edu/~ombud/>

Confidential **Neutral** **Informal** **Independent**

[Home](#)
[About Us](#)
[Code of Ethics](#)
[How We Can Help](#)
[FAQs](#)
[Reports and Documents](#)
[Resources](#)
[Upcoming Training](#)

Welcome!

The Office of the Ombudsperson is a resource for any member of the university community - including students, faculty, and staff - with a problem or concern. We provide informal conflict resolution, mediation services and advocacy for fair treatment and fair process. Our services are:

- [Confidential](#)
- [Neutral](#)
- [Informal](#), and
- [Independent](#)

We offer a safe place to discuss any concerns you might have about the university or its policies or procedures, and we will answer your questions, help you figure out your options, refer you to other offices if necessary, and help you to resolve your concerns (see [How We Can Help](#)). The University of Iowa Operations Manual prohibits retaliation against staff, faculty and students for contacting the Ombuds office (see [Job Security and Protection of Students](#)).

We look forward to working with you. Our contact information is located [here](#).

Note to Our Visitors:

The Office of the Ombudsperson is based on the principles of confidentiality, neutrality, informality and independence. By deciding to speak with an ombudsperson, you understand that we will abide by these principles. This means that you understand that the Ombuds Office does not keep records of or disclose confidential information; the Ombuds will not participate in or testify in any formal proceeding, even if asked; and talking with an ombudsperson does not mean that you are notifying The University of Iowa about your concerns.

[Confidentiality](#)

The Office of the Ombudsperson maintains strict confidentiality. The only exceptions to this are:

- If we learn that there is a risk of physical harm to anyone.
- If we are ordered by a court or required by law to disclose information.

This makes the Office of the Ombudsperson a safe place to talk about any concerns, including but not limited to sexual harassment or misconduct, discrimination, violation of policies, and unethical behavior.

