

VICKIE L. MIENE, MS, MA, LMHC

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PROFESSIONAL SUMMARY

SENIOR EXECUTIVE PUBLIC HEALTH PROFESSIONAL WITH OVER 20 YEARS OF ADMINISTRATIVE AND OPERATIONAL EXPERIENCE IN IMPROVING HEALTH OUTCOMES FOR VULNERABLE POPULATIONS IN CONCERT WITH STATE AND NATIONAL PARTNERS. STRATEGIC FOCUS ON IMPLEMENTATION OF SYSTEM OF CARE PRINCIPLES OF FAMILY CENTERED, COMPREHENSIVE CARE.

EDUCATION

Master of Health Care Delivery Science

Dartmouth College, January 2013

The Dartmouth Institute for Health Policy & Clinical Practice

Tuck School of Business at Dartmouth

Hanover, New Hampshire

Master of Arts – Clinical Applied Psychology

Loras College, May 1994

Dubuque, Iowa

- ◇ Graduated Honors, Magnum Cum Laude
- ◇ Member Delta Epsilon Sigma, National Honor Society

Bachelor of Arts Degree – Psychology

Loras College, May 1992

Dubuque, Iowa

- ◇ Graduated Honors, Magnum Cum Laude
- ◇ Inducted Member of Delta Epsilon Sigma, National Honor Society
- ◇ Scholarship Recipient, John Heath Memorial Scholarship

PROFESSIONAL EXPERIENCE

Deputy Director, Institute of Public Health Research and Policy

University of Iowa College of Public Health

Feb 2016 – present

Responsible to build and grow a new Institute to address population health challenges for the state and beyond through collaboration, partnership building and translation and dissemination of learnings from research to inform policy and practice change.

Responsible for administrative and programmatic development, implementation, operations, reporting, systems and infrastructure development, public relations, financial oversight, and coordination and interface of programs with various departments and associated agencies supporting a public health mission.

- ◇ Develop, lead and implement new programs
- ◇ Administer the program budget portfolio including multiple funding resources

- ◇ Develop and manage administrative and operational functions, including policies, reporting, and other administrative procedures for a newly developing entity
- ◇ Provide leadership for and manage the strategic planning process
- ◇ Develop and write new grant applications or reapplications in response to funding opportunities.
- ◇ Provide direction and assistance in the development and implementation of quality assurance and process improvement activities for programs and services.
- ◇ Deliver presentations to wide variety of audiences regarding IIPHRP activities.

**Executive Director, Center for Child Health Improvement and Innovation (CCHII)
Division of Child and Community Health, Stead Family Department of Pediatrics, University of Iowa,
Carver College of Medicine**

May 2013 – Feb 2016

Responsible for administrative oversight of CCHII which was established in April 2013 by the Iowa board of Regents to promote system improvement and innovation in pediatric practice by conducting health outcomes system research, developing and evaluating innovative models of care and establishing statewide networks for dissemination and spread of best practices.

Director of Operations and Finance

Division of Child and Community Health, University of Iowa

This includes the day-to-day operations, training and evaluation, systems and infrastructure development, public relations, implementation of new services, financial oversight, reporting, and coordination and interface of programs with various partners and associated agencies which supports public health mission.

- ◇ Administer the program budget, including state and federal funding sources, program and service contracts with State Government Agencies, hospitals, and provider agencies.
- ◇ Manage subcontracts and associated reporting
- ◇ Develop and manage administrative and operational functions, including policies, billing, reporting, and other administrative procedures for a newly developing Center
- ◇ Provide leadership for and manage the strategic planning process
- ◇ Develop and write new grant applications or reapplications in response to funding opportunities.
- ◇ Provide direction and assistance in the development and implementation of Quality Assurance and Process Improvement activities for programs and services.
- ◇ Guide program evaluation activities and associated data collection and reporting processes.
- ◇ Deliver presentations to wide variety of audiences to report evaluation of programs, plan new programs, and provide dissemination of promising practices.

May 2011 – May 2013

Director of Operations and Finance, Child Health Specialty Clinics (Iowa's Title V Maternal and Child Health Program for Children with Special Health Care Needs)

Division of Child and Community Health, University of Iowa

Responsible for administrative oversight of Child Health Specialty Clinics (CHSC) to ensure services and programs fulfill the mission of "Assuring a System of Care for Iowa's Children and Youth with Special Health Care Needs (CYSHCN)," including the day-to-day operations, clinical services, systems and infrastructure development, public relations, implementation of new services, financial oversight, reporting, and coordination and interface of programs with various partners and associated agencies which support CHSC's public health mission. Also responsible to for administrative oversight of the Center for Child Health Improvement and

Innovation including strategic planning, fiscal oversight, grant writing, and policy development to develop the Center for Child Health Improvement and Innovation

- ◇ Administer the CHSC and the CCHII program budget, including state and federal funding sources, program and service contracts with State Government Agencies, hospitals, and provider agencies.
- ◇ Develop and manage administrative and operational functions, including billing, scheduling, registration, policies and procedures for the 13 regionally based clinics through Iowa.
- ◇ Provide leadership for and co-manage the strategic planning process
- ◇ Develop and write new grant applications or reapplications in response to funding opportunities.
- ◇ Provide direction and assistance in the development and implementation of Quality Assurance and Process Improvement activities for programs and services.
- ◇ Guide program evaluation activities and associated data collection and reporting processes.
- ◇ Deliver presentations to wide variety of audiences to report evaluation of programs, plan new programs, and provide dissemination of promising practices.

Project Director, Community Circle of Care, University of Iowa
Operations Manager, Child Health Specialty Clinics, University of Iowa
Dubuque, IA

April, 2009 – February, 2011

- ◇ Guided system development to establish and build a System of Care for children and youth in Iowa who have emotional and behavioral concerns.
- ◇ Provided administrative and fiscal management for all contracts held under the Community Circle of Care (CCC) initiative. Ensured state and local funding match is obtained. Oversaw project budget, funding allocations and expenditures.
- ◇ Directed and facilitated the CCC Executive Board, its subcommittees and the Community Advisory Council.
- ◇ Reviewed and evaluated, in collaboration with the Director and Chief Medical Officer, the Clinical Director, and the Public Health Division Director, the clinical services provided at the CHSC 13 Regional Centers. Coordinated needs assessment in order to develop recommendations for and implement programmatic changes and recommendations for changes in, or better utilization of, program facilities, services and staff.
- ◇ Coordinated community partners and/or other programs and agencies to identify potential funding and program opportunities in order to expand the service array.
- ◇ Strategized and assessed the technical assistance needs of the community, staff and contractors. Assured technical assistance in such areas as culturally competent practices and services, leadership, partnership/collaboration, strategic planning, wraparound planning, sustainability, family involvement, and youth involvement.
- ◇ Ensured continuous quality improvement (CQI) of administrative aspects of project.

Principle Investigator/Technical Assistance Coordinator, Community Circle of Care, Iowa Child Health Specialty Clinics, Center for Disabilities and Development, University of Iowa
Dubuque, IA

April 2007 – March 2009

- ◇ Guided system development to establish and built a System of Care for children and youth in Iowa with emotional and behavioral concerns.
- ◇ Provided administrative and fiscal management for all contracts held under the Community Circle of Care (CCC) initiative. Ensured state and local funding match was obtained for the project. Oversaw project budget, funding allocations and expenditures.
- ◇ Directed and facilitated the Executive Board, its subcommittees and the Community Advisory Council.

- ◇ Served as liaison to Executive Board, Department of Human Services, clinical specialists and community agencies involved in the CCC project.
- ◇ Oversaw all Technical Assistance contracts and operations provided to other groups in Iowa to assist in developing regional System of Care projects thru Iowa.

Service Area Manager, Lutheran Services in Iowa

Dubuque Iowa,

January 2004 – July 2007

- ◇ Provided fiscal and administrative management of statewide, regional, and local service programming, including statewide contracts to provide child welfare services, foster care recruitment and retention services, remedial services, children's mental health waiver services, outpatient mental health services, and several local regional and community programs.
- ◇ Supervised up to 17 direct reports, including site supervisors and operation managers in assigned geographic area.
- ◇ Wrote new funding proposals and grant applications to increase service array and resources. All new projects met budget requirements/constraints.
- ◇ Negotiated local and statewide contracts and monitor adherence to contract terms for several projects simultaneously.
- ◇ Ensured that services met performance measures, stakeholders were satisfied, employees received professional development, and employees were meeting or exceeding competency areas.
- ◇ Integrated two organizations: Lutheran Social Services and Bremwood Lutheran Services, to form one organization -- Lutheran Services in Iowa, in 2005.
- ◇ Administrative Member of Council on Accreditation (COA) team. Accreditation was achieved on initial site visit with rave reviews.

Center Supervisor, Lutheran Services in Iowa

Dubuque Iowa,

May 2000 - 2004

- ◇ Supervised 15-20 staff members including program supervisors, caseworkers, and clerical staff
- ◇ Coordinated hiring and separation of employment for all staff members
- ◇ Built and Maintained the center budget
- ◇ Responsible for program evaluation and quality assurance
- ◇ Provided regular consultation to staff regarding families they served
- ◇ Lead monthly staff meetings
- ◇ Participated in community meetings as needed
- ◇ Maintained all staffing and scheduling
- ◇ Provided therapy to teens, couples and individuals

Supervisor, Lutheran Services in Iowa

Dubuque Iowa,

1994-2000

- ◇ Supervised 10-12 therapists and child welfare workers
- ◇ Coordinated hiring and separation of employment for direct reports
- ◇ Provided input on program budget
- ◇ Provided regular clinical supervision to staff regarding families served
- ◇ Assisted Director with facilitation of monthly staff meetings
- ◇ Participated in community meetings as needed

- ◇ Provided therapy to assigned clients

Therapist/Case Worker, Lutheran Services in Iowa

Dubuque Iowa,
1992-1994

Youth Care Worker, Hillcrest Family Services

Dubuque, Iowa
August 1988-August 1992

INVITED LECTURES

Miene, V., Cook, J. (Apr 2013) **Integrating a System of Care for Children's Mental Health**. Presentation at the Iowa Governors Conference on Public Health, Des Moines, Iowa.

McWilliams J. Miene, V. (Feb 2013) **Iowa's Child and Youth Psychiatric Access and Consult Project**. Presentation at the National Association of Child and Maternal Health Programs, Washington DC.

Waldron, D. Miene, V (Feb 2013) **Children's Mental Health Systems Integration**. Presentation at the National Association of Child and Maternal Health Programs, Washington DC.

Miene, V. Klinefelter, G. (Feb 2010) **Building Family Support in a System of Care**. Presentation at the National Association of Child and Maternal Health Programs, Washington DC.

Miene, V. (Apr 2010) **Crisis Intervention and Accessibility to Psychiatric Services for Children in Rural Iowa**. Presentation at the National Rural Health Symposium, Phoenix, Arizona.

Miene, V. Waldron, D (Feb 2010) **The Community Circle of Care - Iowa's System of Care for Youth with Emotional Disorders**. Presentation at the National Association of Child and Maternal Health Programs, Washington DC.

Bacon, R. Miene, V. Waldron, D. (Nov 2009) **Community Circle of Care, Iowa's System of Care Demonstration Project for Children and Youth with Mental Health and Behavioral Challenges**. Presentation at Association of University Centers of Disabilities, Washington, DC.

Miene, V. Alger, P. (Apr 2008) **Defining a System of Care in Iowa**. Presentation at the Iowa Governors Mental Health Conference, Ames, Iowa.

Miene, V. Kluesner, J. (Apr 2008) **Wrap Around Philosophy in Systems of Care**. Presentation at the Iowa Alternative Education State Conference, Des Moines, IA

POSTER PRESENTATIONS

Waldron, D., Miene, V., (2014 October) **Children's Mental Health Systems Integration – A System of Care Approach**. Poster presented at the 2014 Children's Hospital Association, Annual Leadership Conference, Palm Desert, CA.

Waldron, D., Miene, V., (2014 July) **The Pediatric Integrated Health Home Program – New Services for Iowa Children with Mental Health Challenges.** Poster presented at the 2014 National Technical Assistance Center for Children’s Mental Health, Georgetown University Center for Child and Human Development, Improving Children’s Mental Health Care in an Era of Change, Challenge, and Innovation: The Role of the System of Care Approach, Washington, DC.

Waldron, D., Miene V. (2014 January) **Community Circle of Care: Using Advocacy Strategies to Deliver Mental Health Services to Children, Youth, and Families.** Poster presented at the 2014 Association of Maternal and Child Health Programs, Washington, DC.

Miene, V., Waldron, D. (Mar 2013) **How a Children’s Hospital used Advocacy Strategies to Influence a New Care Delivery Model for Children and Youth with Severe Emotional Disorders in a Rural State.** Poster presented at the National Association of Children’s Hospitals, Creating Connections Conference, Garden Grove, California.

Waldron, D., Khal, B., Miene, V. (December 2012) **Community Child Health Team Model (CCHT).** Poster presented at the 2012 Association of University Centers of Disabilities, Washington, DC.

Waldron, D., Miene, V. (December 2012). **Child and Youth Psychiatric Consult Project of Iowa. Integrating Primary Care and Mental Health Services for Young Children.** Poster presented at the 2012 Association of University Centers of Disabilities, Washington, DC.

Waldron, D., Miene, V. (July 2012). **Community Circle of Care Model of Care.** Poster presented at the 2012 National Technical Assistance Center for Children’s Mental Health at the Georgetown University Center for Child and Human Development Training Institutes, Orlando, FL.

Waldron, D., Miene, V. (July 2012). **The Child and Youth Psychiatric Consult Project of Iowa (CYC-I).** Poster presented at the 2012 National Technical Assistance Center for Children’s Mental Health at the Georgetown University Center for Child and Human Development Training Institutes, Orlando, FL

Miene, V., Waldron, D., Cook, J. (July 2012). **Community Circle of Care: Northeast Iowa’s System of Care for Children with Serious Emotional Disorders.** Poster presented at the National Technical Assistance Center for Children’s Mental Health at the Georgetown University Center for Child and Human Development Training Institutes, Washington, DC.

Cook, J., Fernandez, R., Benz, B., Wallis, A., Vaughn, T., Miene, V. (March 2010) **Community Circle of Care Interactive Logic Model.** Poster presented at the 23rd Annual Children’s Mental Health Research & Policy Conference, Tampa FL.

Klinefelter, G. Miene, V (July 2010) **Developing Consistency in Parent to Parent Support Efforts: Community Circle of Care.** Poster presented at the National Technical Assistance Center for Children’s Mental Health at the Georgetown University Center for Child and Human Development Training Institutes, Washington, DC.

TECHICAL ASSISTANCE AND TRAINING PRESENTATIONS

- ◇ Successful Care Coordination in a Medical Neighborhood
- ◇ Implementing Quality Improvement Strategies in an Integrated Medical Home
- ◇ Building Comprehensive, Patient Centered, Care Coordination Plans

- ◇ Ethics in the Field
- ◇ Ethics for Addictions Counselors
- ◇ System of Care Values and Principles
- ◇ Family Driven Care
- ◇ Discharge Planning
- ◇ What is a System of Care?
- ◇ Building Partnerships in Systems of Care

BOARDS AND COMMITTEES

- ◇ Governor Appointed Member – Children’s Mental Health Redesign and Well Being Work Group August 2015 - present
- ◇ Governor Appointed Member – Behavioral Health Intervention Services Transition Team July 2010 – July 2012
- ◇ System of Care State Wide Resource Team
- ◇ Magellan of Iowa Clinical Leadership Committee
- ◇ Magellan of Iowa Quality Improvement Advisory Committee
- ◇ Iowa Trauma Informed Care State Wide Advisory Group
- ◇ Project Launch Advisory Committee
- ◇ Project Launch Policy Committee
- ◇ Iowa Infant and Toddler Mental Health Statewide Committee

ACADEMIC EXPERIENCE

Adjunct Faculty Member, Loras College, Dubuque, Iowa

January 2002 – 2011

Graduate Department, Psychology Division.

Courses taught include:

- ◇ Marriage and Family Therapy
- ◇ Psychological Diagnostics
- ◇ Ethics and Professional Development

Guest Faculty, American Institutes for Research, Georgetown, Washington DC

March 2010 - July 2011

Provided Technical Assistance for newly funded System of Care Communities regarding Values and Principles of a System of Care. Format included formal lectures, group facilitation and strategic planning Lectures included:

- ◇ Capacity for Family Partnership and Youth Partnership – Early Developmental Stages
- ◇ Cultural and Linguistic Competence – Early Developmental Stages
- ◇ Cross-System Partnership – Early Developmental Stages
- ◇ Governance and System Management – Early Developmental Stages
- ◇ Service/Supports Array, Provider Network, and Natural Helpers – Later Developmental Stages
- ◇ Financing Systems of Care – Later Developmental Stages

PROJECT AWARDS

- ◇ Mental Health First Aid Best Community Impact Award 2011
- ◇ Excellence In Communication And Community Outreach 2010
- ◇ Champions For Inclusive Communities 2010
- ◇ Excellence In Communication And Community Outreach 2009

VOLUNTEER ACTIVITIES

March 2011 – June 2014

Governor Appointment

Iowa Board of Behavioral Science

Board member, three year term. Duties include review and recommendation of licensing for Iowa Mental Health Counselors (LMHC) and Marriage and Family Therapist (LMFT), renewal of license, continuing education, and discipline of Iowa licensed mental health therapists and marriage & family therapists.

June 2008 - 2011

Personnel Director, St Peter's Lutheran Church, Dubuque Iowa.

Volunteer position responsible for providing guidance and leadership to the Pastor and seven paid employees of the church. Including hiring personnel, assisting the Pastor in development of employee appraisals, managing employee performance, and ensuring adherence to Iowa employment policies as well as employment practices of the Evangelical Lutheran Church in America (ELCA) synod. Developed formal policies and procedures for employee management.

May 2008 – 2011,

Member, Lay Ministry Board, St Peter's Lutheran Church, Dubuque, Iowa.

Volunteer member of Lay Ministry Board. Duties included providing guidance to the service projects of the Church including Stephen Ministry, outreach to homebound, and provided feedback to decision making of the Church regarding church education programs for children and youth.

Licensed Foster Parent, Iowa 1994 - 2006

Fostered 28 children/teens and adopted 4. Provided respite for over 50 children.