CPH INFORMATION TECHNOLOGY

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How to contact IT

- **OneIT (Campus) Service Desk**
    - Office Location: 2800 UCC
    - Phone: 384-4357
    - Email: its-helpdesk@uiowa.edu
    - Web: http:// its.uiowa.edu/helpdesk
- **College of Public Health IT**
    - Office Location: N140 CPHB
    - M-F, 8am-5pm
    - Phone: 384-3838
    - Email: cph-support@uiowa.edu
    - Web: http://cph.uiowa.edu/it

Core IT Services

- UI Webmail (Office365) – https://office365.uiowa.edu
- HawkID Password Reset – http://hawkid.uiowa.edu
- OneDrive Cloud Storage – https://office365.uiowa.edu
- Iowa Courses Online (ICON) – http://icon.uiowa.edu
- Student Information Systems (MyUI) – http://myui.uiowa.edu
- IT Training (Online Videos) – https://its.uiowa.edu/linkedin-learning

College of Public Health IT Resources

- Computer Labs – Students have 24/7 Access
    - S206 CPHB (General)
    - S207 CPHB (General)
    - For paper and technology issues, see IT. For staples and other supplies see Katie Boland.
    - **No food or drink in the computer labs.**
- Computer Classrooms – Students may use the computer classrooms when classes, meetings, and events are not scheduled. Check the online schedule prior to use: http://www.public-health.uiowa.edu/rooms/
    - C201 CPHB (General)
    - C401 CPHB (General)
- Hardware Checkout
    - Webcams (Conference Room)
    - Polycom H.323 Video Conferencing

Software: Microsoft Office (Word, Excel, Access, PowerPoint); Adobe Acrobat Professional; Endnote; SAS; R; SPSS; Matlab; Minitab; Atlas.ti; Stata/IC. For a full list, go to: http://cph.uiowa.edu/news-items/classroom-software-list