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| If the subject: |  |
| * Becomes emotionally upset or reveals thoughts of hurting themselves or others * Acts in a frightening or threatening manner | Assess mental status if you are concerned:   1. Tell me what thoughts you are having. 2. Tell me what you are feeling right now. 3. Do you feel you are able to go on about your day? 4. Do you feel safe? (if NO, continue with next questions. If YES, move on to next section.) 5. Do you intend to harm yourself? 6. How do you intend to harm yourself? 7. When do you intend to harm yourself? 8. Do you have the means to harm yourself?   If the subject’s answers to the above questions indicate imminent danger, do not take chances. Call 9-1-1 immediately.  Indicate that, with the subject’s permission, Dr. {insert site clinician investigator} will contact her the next day to check that she is okay.  Obtain subject contact information |
| If the subject: |  |
| * Acts emotionally upset but does not report feeling unsafe or wanting to harm self or others * Wants to lodge a complaint about the study/survey (bringing up emotionally sensitive subjects) | Researcher should remain calm, express concern, and avoid any remarks that may be perceived as stigmatizing, humiliating or threatening.  Remind subjects of resources for counseling/mental health help (phone numbers provided on following page) and encourage them to seek help if needed.  Provide subject with Dr. {insert participating site clinician investigator name}’s phone number and encourage the subject to call this person or their local ER if she experiences increased distress in the hours after talking with you.  Ask if she would like a follow-up call from Dr. {insert site clinician investigator} the next day. Record this information.  Obtain subject contact information. |
| IMPORTANT RESOURCE CONTACT INFORMATION | |
| Study Site Clinician Investigator | {Insert name and phone number of doctor here} |
| National Suicide Prevention Hotline | (800) 273 – 8255 |
| Crisis Center of Johnson County 24 Hour Support | (319) 351 – 0140 |
| FOLLOWING THE PHONE CALL WITH THE SUBJECT | |
| 1. Notify {Insert participating site PI name and phone number} and {Insert participating site clinician investigator pager and/or 24/7 phone number} of your interactions and any actions taken 2. Document your interactions and any actions taken in the REDCAP tracker 3. The following day: verify with site clinician that he/she has contacted the patient (when needed) | |