

# SCAMS



## PHONE SCAMS



The Centers for Disease Control and Prevention (CDC) has issued a warning regarding scam calls and voice mails appearing to originate from their agency. These calls often use "spoofing" techniques to mimic CDC phone numbers and sometimes request donations. Although this does not indicate that a telephone has been hacked, it's advisable to hang up if you receive such a call. It's crucial not to provide personal or banking information to unknown callers. Remember that federal agencies don't solicit donations from the general public.

## PHISHING SCAMS

Cybercriminals often exploit public health emergencies by sending phishing emails containing malware links and downloads. These emails, if interacted with, can enable cybercriminals to access and steal information from healthcare IT systems. To minimize the risk of falling prey to such attacks, constant vigilance and adherence to good security practices are essential.



## HOW TO PROTECT YOURSELF



### BE WARY OF THIRD-PARTY SOURCES AND ANY ATTACHMENTS

**DON'T OPEN UNSOLICITED EMAIL FROM PEOPLE YOU DON'T KNOW.**

**DO NOT SUPPLY ANY PERSONAL INFORMATION, ESPECIALLY PASSWORDS, TO ANYONE VIA EMAIL.**

**DO NOT CLICK LINKS IN EMAILS. IF YOU THINK THE ADDRESS IS CORRECT, RETYPE IT IN A BROWSER WINDOW OR HOVER YOUR MOUSE OVER LINKS TO SEE WHERE THEY LEAD.**



one should not give out sensitive information over the phone, by text, by email or by social media.

